

Appendix A: Acronyms

Term	Definition
ACH	Automated Clearing House
AD	Authorization Document
AFDC	Aid to Families with Dependent Children
AICPA	Association for Independent Certified Public Accountants
ALERT	Anti-Fraud Locator using EBT Retailer Transactions
AMA	Account Management Agent
ANSI	American National Standards Institute
AR	Authorized Representative
ARU	Automated Response Unit
ASAP	Automated Standard Application for Payments
ATM	Automated Teller Machine
BIN	Bank Identification Number
C-IV	Consortium IV
CalWORKs	California Work Opportunity and Responsibility to Kids
CDSS	California Department of Social Services
CGA	California Grocers Association
CFR	Code of Federal Regulations
CPCM	Cost Per Case Per Month
CPU	Central Processing Unit
CSC	Customer Service Center
CSR	Customer Service Representative
CWD	County Welfare Department
DASD	Direct Access Storage Device
DES	Data Encryption Standards
DFEH	Dept. of Fair Employment and Housing
DGS	Department of General Services
DGS/PD	Department of General Services, Procurement Division
DVBE	Disabled Veteran Business Enterprise
EBT	Electronic Benefits Transfer
EDP	Electronic data processing
EFT	Electronic Funds Transfer
FNS	Food and Nutrition Service
FSP	Food Stamp Program
FSOLIS	Food Stamp On-Line Issuance System
GA	General Assistance
GAIN	Greater Avenues for Independence
GR	General Relief
HWDC	Health and Welfare Agency Data Center
ID	Identification
IIN	Industry Identification Number
IRS	Internal Revenue Service
ISAWS	Interim Standard Automated Welfare System
ISO	International Standards Organization

Term	Definition
ITP	Invitation to Partner
IV&V	Independent Verification and Validation
LEADER	Los Angeles Eligibility Automated Determination Evaluation and Reporting
LIHEAP	Low Income Home Energy Assistance Program
NACHA	National Automated Clearing House Association
OIG	Office of Inspector General
PAN	Primary Account Number
PIN	Personal Identification Number
POS	Point of Sale
PPD	Primary Program Designator
REDE	Retailer Data Exchange
SAWS	Statewide Automated Welfare System
SHARE	Self-Help and Resource Exchange
SIMM	Statewide Information Management Manual
SNA	Systems Network Architecture
SSAE	Statement of Standards for Attestation Engagements
STARS	Store Tracking and Redemption Systems
TANF	Temporary Assistance for Needy Families
USDA	United States Department of Agriculture
WCDS	Welfare Case Data System
WIC	Women, Infants, and Children